

Dear Customers,

We sincerely appreciate your continued patronage.

We have confirmed various cases of fraudulent activity by parties impersonating Takashimaya, as detailed below. We kindly ask you to remain vigilant. In the unfortunate event that you believe you have fallen victim to such fraudulent activity, please contact your nearest police station immediately.

**【Fraudulent Activity on Social Media】**

We have identified impersonator accounts and fraudulent direct messages (DMs) posing as our official social media accounts. These accounts and messages may promote fake campaigns or advertisements, or direct customers to fraudulent shopping websites. Accessing such accounts or messages may result in financial loss or leakage of personal information.

Common characteristics of fraudulent advertisements and DMs include:

- Luxury brand items being offered at extremely low prices (often labeled as "Clearance Sale" or "Closing Sale").
- URLs that differ from the official websites of Takashimaya or our group companies.
- Unnatural or incorrect Japanese expressions.
- The use of non-standard or unusual fonts.

Please note that even if these accounts or websites display our official logos and trademarks, they have no affiliation with Takashimaya.

If you encounter a suspicious account or receive a DM from one, please do not access any URLs provided; instead, delete the DM and block the account immediately.

## 【Fraudulent Online Shopping Websites】

We have confirmed the existence of fraudulent websites and online advertisements that use the Takashimaya name and logo without authorization. To avoid becoming a victim of fraudulent activity, please do not access these suspicious sites or click on unofficial advertisements.

Our official social media accounts and online stores are listed below:

<Official Social Media Account> \* Please refer to the page below.

<https://www.takashimaya.co.jp/fb/index.html>

<Official LINE Account>

<https://www.takashimaya.co.jp/store/special/line/index.html>

<Official Online Stores>

TAKASHIMAYA ONLINE STORE

<https://www.takashimaya.co.jp/shopping/>

TBEAUT

<https://www.takashimaya.co.jp/beauty/>

TAKASHIMAYA ROSE KITCHEN

<https://www.takashimaya.co.jp/rosekitchen>

Takashimaya Mail Order

<https://www.takashimaya.co.jp/tsuhan/>

TAKASHIMAYA FASHION SQUARE

<https://www.t-fashion.jp/>

<Takashimaya Group Official Websites: Domestic & Overseas>

<https://www.takashimaya.co.jp/corp/english/companyprofile/groupcompany/>

### 【Telephone Scams】

There have been numerous cases of fraudulent activity where individuals claim to be Takashimaya representatives, stating, “Someone is attempting to use your card for a purchase. Due to the risk of fraudulent activity, the Japanese Bankers Association will contact you.” They then attempt to solicit sensitive information such as your bank name, account number, and PIN, or may even visit your home to take possession of your bank card.

Please be advised that Takashimaya will never make such phone calls. Even if you receive a call or visit from someone claiming to be our employee or a representative of the Japanese Bankers Association, strictly refrain from sharing your PIN or any bank account information, and never hand over your bank card.

If you encounter such a call or visit, please contact your nearest police station immediately.

Takashimaya Co., Ltd.